

Crisis / Violence Audit Deliverables

88+ Items Evaluated

Bomb Threat Action Guide

Category Percent Results

Client-Stated “Not Providing” Review

Client-Stated Concerns Review

Client-Stated Needs Review

Client-Stated Recommendations Review

Comments to Evaluated Items

Communications Meeting/Memo Guides

Comparison to Norms

Crisis Action Steps Guide

Crisis Management Action Order Guide

Customer/Public Control

Dealing with Media Actions Guide

Easy to Understand Report

Education and Training Review

Employee Evaluation Review

Facilities Security

Graphic Rating Summary

Job Applicant Screening Review

Oral Results Presentations for Q&As

Package Bomb Action Guide

Prompt Response Guidelines

Psychological Readiness Review

Risk Assessment Review

Sample Harassment Policy

Sample Violence Policy

Sample Weapons Policy

Site-Specific Evaluation

Suggestions for Evaluated Items

Supply Chain Integrity Review

Vulnerability Review

Additional and expanded
HR services are tailored
for specific client needs

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Crisis / Violence Audit



PHRST offers *a la carte* human
resource management through select
Professional Human Resource
Service Teams

est. 1984

What Is Needed

The events of 9/11 are burned in the minds of employees and organizations around the world. Organizations and individuals must be prepared to recognize, respond to and deal with violence and other crises. The first step in taking action is accurately determining your state of readiness. The first action is to conduct our PHRST Crisis/Violence Audit.

State-of-the-Art

All too often organizations are ill-prepared to deal with serious situations. Crises and violent situations differ in nature, extent, duration and response. PHRST's audit provides a simple, concise, comprehensive and effective evaluation of your crisis/violence preparedness. It lets you know where you stand, what needs to be done and it gives you an item-by-item set of suggestions to resolve deficiencies. User-friendly tools set a baseline you can routinely reevaluate and they serve as guides for action in time of need.



Knowledge, Skill & Ability

PHRST's crisis/violence audit team is staffed by crisis and violence experts and human resource specialists. The teams are led by certified senior professionals expert in organization crisis response. We combine a thorough understanding of practices, regulations and professional standards with technical expertise. This enables us to deliver business-focused, real world solutions in a final format which you can easily use and manage. Licensed and certified practitioners maintain status to service multi-state and country clients.

When, Where & For How Much

Project completion normally requires five workdays. Determined-extreme situations are dealt with immediately and completed ASAP. Depending on client needs, our professionals are available to work at client locations nationally and internationally, designated sites, or PHRST offices. The basic, non-extreme, service fee is \$4,000, comprising a \$3,000 initiation fee and a \$1,000 final charge. Expenses are documented and billed at-cost to clients. At an additional preferred fee, guidance and expanded service are available in person, via phone/video conference, by fax and via Internet.

About PHRST

Strategic Human Resource Management

PHRST stands for **P**rofessional **H**uman **R**esource **S**ervice **T**eams. Our service model enables us to provide you with HR experts in all 7 areas of HR:

- Employment Practices
- Management Practices
- Health, Safety & Security
- Compensation & Benefits
- Employee & Labor Relations
- Human Resource Development
- Staffing/Recruitment Practices

PHRST works with clients on an a la carte basis across industries, around the world, for profit or not and regardless of organization size. We service public, private, and government entities, and we are effective at all organization levels. Our approach is client-centered, worksite interaction, where we provide user-friendly, practical approaches intended for prompt and effective implementation. We work 24/7 to meet client needs. Our value and success are built upon best practice insight, sound experience, education and hands-on know-how. Organizations count on **PHRST** for knowledge, skill, ability, ethics and integrity.